# STATE OF CONNECTICUT





#### **SDM PHASES**

#### I-BUSINESS ISSUES:

THE PURPOSE OF THE BUSINESS ISSUES PHASE IS TO IDENTIFY AND VALIDATE AN OPPORTUNITY TO IMPROVE A BUSINESS FUNCTION THROUGH A TECHNOLOGY SOLUTION, EXPLORE ALTERNATIVE SOLUTIONS TO SATISFY THE BUSINESS NEED, AND IDENTIFY ASSUMPTIONS AND CONSTRAINTS THAT WOULD IMPACT THE SOLUTION PROJECT.

#### II - BUSINESS REQUIREMENTS:

THE PURPOSE OF THE BUSINESS REQUIREMENTS PHASE IS TO DEFINE IN DETAIL, WHAT IS NEEDED FOR THE SYSTEM TO BE DECLARED USABLE BY THE BUSINESS.

#### III - DESIGN:

THE PURPOSE OF THE DESIGN PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS INTO DETAILED DESIGN COMPONENTS THAT WILL BE USED TO CONSTRUCT THE SOLUTION.

#### IV - CONSTRUCTION:

THE PURPOSE OF THE CONSTRUCTION PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS, TECHNICAL REQUIREMENTS AND THE DESIGN COMPONENTS TO CONSTRUCT THE SOLUTION.

#### V-TESTING:

THE PURPOSE OF THE TESTING PHASE IS TO PROVE THE DEVELOPED SYSTEM SATISFIES THE BUSINESS AND TECHNICAL REQUIREMENTS.

#### VI - IMPLEMENTATION:

THE PURPOSE OF THE IMPLEMENTATION PHASE IS TO INTRODUCE THE SOLUTION TO THE BUSINESS USERS AND TO BEGIN A SMOOTH TRANSITION TO THE APPROPRIATE TEAMS WHO WILL PROVIDE THE ONGOING MAINTENANCE OF THE SOLUTION.

#### VII-POST IMPLEMENTATION:

THE PURPOSE OF THE POST-IMPLEMENTATION PHASE IS TO REVIEW THE OVERALL WORK EFFORT FROM BEGINNING TO END; REVIEW HOW THINGS WERE HANDLED, AND TO APPLY THESE LESSONS ON FUTURE PROJECTS.

# STATUS DESCRIPTION:



- > ON TRACK TO MEET THE CURRENT SCHEDULE COMMITMENT WITH NO SIGNIFICANT RISKS:
- ON TRACK TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS WITH NO SIGNIFICANT RISKS;
- > ON TRACK TO DELIVER A QUALITY SOLUTION WITH NO SIGNIFICANT RISKS;

# YELLOW — AT RISK

- CRITICAL MILESTONES AND/OR PHASE-END SCHEDULE COMMITMENT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ➤ ABILITY TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ➤ LIKELIHOOD OF DELIVERING A HIGH-QUALITY PRODUCT IS AT SIGNIFICANT RISK: PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

# RED - WILL MISS

- > THE PROJECT WILL, IN FACT, MISS THE COMMITTED DELIVERY DATE; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- > THE PROJECT WILL, IN FACT, DELIVER OUTSIDE THE COMMITTED BUDGET CONSTRAINT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL NOT DELIVER A HIGH-QUALITY PRODUCT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

# DEPARTMENT OF INFORMATION TECHNOLOGY

# **EXECUTIVE SUMMARY**

Technology Projects Report – July 2009

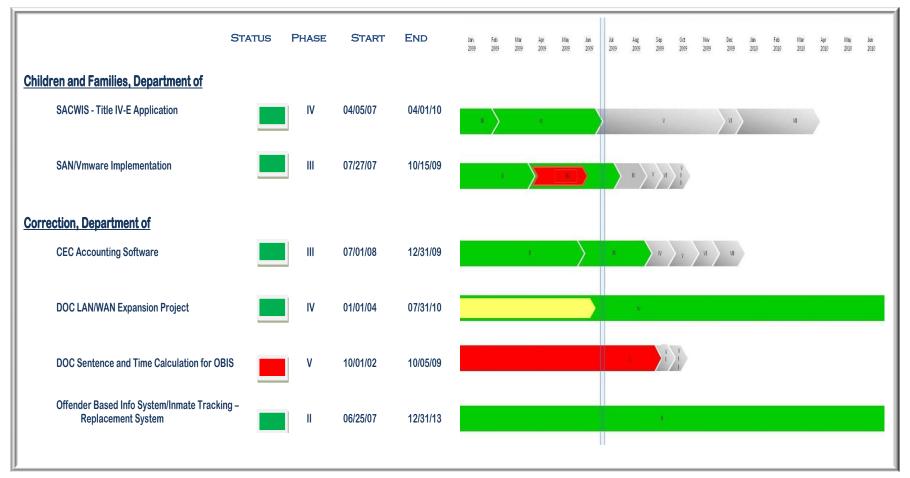
AGENCY	NUMBER OF REPORTED PROJECTS	NUMBER OF COMPLETED PROJECTS	NUMBER OF CANCELLED PROJECTS	Number of "Green" (On Track)	Number of "Yellow" (At Risk)	Number of "Red" (Phase Late)
DCF	2			2		
Doc	4			3		1
DCJ	1			1		
CDHI	1			1		
DDS	3			3		
SDE	2			2		
DEP	8	1	1	5		1
DOIT	11	2		5	1	3
DOI	3			2	1	
DOL	1				1	
DMHAS	2			2		
DMV	1					1
ОРМ	3	1		2		
DPH	15			13		2
DPS	6	1	1	3		1
DPW	1	1				
DRS	2			1		1
DSS	7			3		4
DOT	2			2		
TOTAL COUNTS	75	6	2	50	3	14
% BREAKDOWN	100%	8%	3%	67%	4%	19%

This Technology Projects Report summarizes the status of technology projects that are tracked by the Department of Information Technology and present at required project reviews. This quarterly report will allow management to track the progress of major technology initiatives. The projects contained within this report reflect their status as of July 1, 2009.

While many projects this month are on schedule, a majority of them have reported issues and risks of future delays due to unplanned retirement losses and negative funding impacts. We are recommending governance and prioritization processes to help agencies refocus remaining resources on those technology projects with the largest return on investment. For example, DOIT will cancel our Desktop Management Software Project, and we are still assessing the others. We expect these activities to continue over the next several months, until a known budget is approved. Agency projects that have been underway for years with minimal progress are also being targeted as candidates for cancellation.

# DEPARTMENT OF INFORMATION TECHNOLOGY

TECHNOLOGY PROJECTS REPORT — JULY 2009





- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### STATUS

TESTING

**IMPLEMENTATION** 

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

VELLOUILERS JEST SON TRACK.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT

RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

#### Children and Families, Department of

#### SACWIS - Title IV-E Application

This system will automate the Title IV-E eligibility & federal claiming processes maintaining Federal SACWIS compliance.

Current Phase: Construction
Current Status: Green

Project Schedule: 4/5/2007 through 4/1/2010

# Children and Families, Department of

#### **SAN/Vmware Implementation**

DCF intends to implement a central network storage & consolidated file server solution. Two identical storage environments will be implemented to allow quick recovery from failure or loss. Primary storage will be in the DOIT data center and the recovery environment will be in the DCF central office.

Current Phase: Design Current Status: Green

Project Schedule: 7/27/2007 through 10/15/2009

**Risks or Issues:** Green status achieved for the Design Phase by Project Steering Committee's approval to extend milestone dates in support of new resources and to address difficulties in Master agreement.

# Correction, Department of

# **CEC Accounting Software**

The objective is to find a software replacement for the current accounting package that is used for Correctional Enterprises.

Current Phase: Design Current Status: Green

Project Schedule: 7/1/2008 through 12/31/2009

**Note:** Project Steering Committee approved extending milestone dates to support evaluation of three COTS applications.

# TECHNOLOGY PROJECTS REPORT - July 2009

#### Correction, Department of

#### **DOC LAN/WAN Expansion Project**

The objective of this project is to fully network all of the facilities within the Department of Correction. At the beginning of this project there were 8 facilities that were not part of the DOC network. The objective is to complete the DOC network, transform the DOC computer room and establish a Disaster recovery Site.

Current Phase: Construction
Current Status: Green

Project Schedule: 1/1/2004 through 7/31/2010

**Risks or Issues:** Green status achieved for Construction Phase by Project Steering Committee's approval to extend milestone dates to accommodate freeze of telecom purchases, expansion for Cheshire computer room/relocation to DOIT, and lengthy discussions to finalize the design with DPW engineer.

# Correction, Department of

#### **DOC Sentence and Time Calculation for OBIS**

The objective of this Project is to replace the sentence and time calculation logic of the Department Of Correction's current Offender Based Information System (OBIS) with a fully automated software package and integrate it with the emerging Criminal Justice system for Offender Based Tracking (OBTS).

Current Phase: Testing Current Status: Red

Project Schedule: 10/1/2002 through 10/5/2009

**Risks or Issues:** Red status attributed to extension of the project application testing period due to contention over business resources with the knowledge level needed to test, as that group has other full time assignment.

## **Correction, Department of**

## Offender Based Info System/Inmate Tracking - Replacement System

To replace the old, cumbersome system with a new, comprehensive system providing the ability to interface or share data with many of the state agencies that DOC does business with.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 6/25/2007 through 12/31/2013

# DEPARTMENT OF INFORMATION TECHNOL

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

- **BUSINESS ISSUES**
- II BUSINESS REQUIREMENTS
- III DESIGN
- **IV** CONSTRUCTION

#### **STATUS**

**TESTING** 

**IMPLEMENTATION** 

VII POST IMPLEMENTATION

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#### **Criminal Justice, Division of**

#### **Case Management**

A system to support the statewide Criminal Case Management needs of the Division of Criminal Justice

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 3/3/2008 through 12/10/2010

# Deaf and Hearing Impaired, State Commission on the

#### **CDHI Interpreter Schedule**

The CDHI Interpreting Dept coordinates 1,400 interpreter requests monthly serving approximately 3,000 customers statewide. This project is to develop a new scheduling system that will allow customers (agencies, schools & businesses) and staff functional access for requesting/scheduling sign language interpreters

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 7/1/2008 through 1/18/2010

**Risks or Issues:** Green status achieved for Business Requirements by Project Steering Committee's approval to extend milestone dates, providing the necessary time for DOIT Architecture review, before the vendor proposals can be shared with review team.

# **Developmental Services, Department of**

#### **Birth to Three Web Conversion**

Migrate Birth-to-Three system from older technology to current, standard technology for child enrollment for various contracted services. This project has multiple releases to deliver chunks of functionality sooner.

Current Phase: Construction Current Status: Green

Project Schedule: 4/1/2008 through 11/30/2009

# Technology Projects Report – July 2009

#### **Developmental Services, Department of**

#### **DDS Migration to MS Office 2007**

Upgrade DDS users from the MSOffice 2000 to MSOffice 2007 to remain current with supported products.

Current Phase: Construction
Current Status: Green

Project Schedule: 11/21/2007 through 5/30/2010

# **Developmental Services, Department of**

#### Web IP6

To increase user access, integrate department databases, improve efficiency and streamline work processes by replacing older technology.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 1/1/2009 through 12/31/2010

# **Education, State Department of**

#### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

#### **Education Data Warehouse**

Development of a data warehouse of educational information that will allow DOE to meet State and Federal reporting requirements while providing constituents with improved decision making abilities based on access to timely and accurate information.

Current Phase: Testing Current Status: Green

Project Schedule: 1/2/2009 through 11/30/2009

# DEPARTMENT OF INFORMATION TECHN

TECHNOLOGY PROJECTS REPORT — JULY 2009





- **BUSINESS ISSUES**
- II BUSINESS REQUIREMENTS
- III DESIGN
- **IV** CONSTRUCTION

#### **STATUS**

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# **Education, State Department of**

#### **Longitudinal Education Data System Program**

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

#### Public School Information System (PSIS) Project

Develop modules to track demographic & local data for students and gather data about a student's participation in state and federally funded programs.

Current Phase: Construction Current Status: Green

Project Schedule: 6/23/2008 through 1/29/2010

**Risks or Issues:** Green status achieved by Project Steering Committee's approval for extending milestone dates to address budgetary and vendor issues.

# **Environmental Protection, Department of**

#### **DEP Site Info Mgt Sys (SIMS) Program**

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

#### Air Emissions (EMIT) Project

This project will allow Title V reporters to submit their annual reports on-line and eliminate a paper based system. This system will also allow the Air Bureau to manage their air emissions inventory.

Current Phase: Design Current Status: Red

Project Schedule: 1/31/2006 through 10/11/2009

Risks or Issues: Red status attributed to more customization of the vendor

product to meet Connecticut needs than originally anticipated.

## **Environmental Protection, Department of**

## DEP Site Info Mgt Sys (SIMS) Program

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

#### Ambient Water Quality Project (AWQ) Project

The AWQ system will facilitate the collection of data representing ambient water quality and conditions. This data will be transmitted to the EPA.

Current Phase: Construction
Current Status: Green

Project Schedule: 5/7/2007 through 11/6/2009

# TECHNOLOGY PROJECTS REPORT - July 2009

# **Environmental Protection, Department of**

#### DEP Site Info Mgt Sys (SIMS) Program

To design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

#### **Emergency Spills Response & Underground Storage Tanks project (ESRUST)**

The ESRUST system will provide entry and tracking of underground storage tank registration and inspection activities.

Current Phase: Testing Current Status: Green

Project Schedule: 2/15/2007 through 7/31/2009

**Note:** Project delivery dates have been changed. Project Steering Committee has approved extending milestone dates after evaluating and prioritizing all technology

projects within the agency.

# **Environmental Protection, Department of**

#### **DEP Site Info Mgt Sys (SIMS) Program**

The goal of the department's SIMS program is to design, develop, and implement an Intranet web-based application that would provide DEP staff a holistic view of all environmental interests occurring at a site.

#### Office of Long Island Sound Project (OLISP) Project

The goal of the SIMS OLISP project is to provide a permitting function and report capabilities unique to Coastal Permitting.

Current Phase: Testing
Current Status: Green

Project Schedule: 1/6/2006 through 11/23/2009

**Note:** Project delivery dates have been changed. Project Steering Committee has approved extending milestone dates after evaluating and prioritizing all technology

projects within the agency.

## **Environmental Protection, Department of**

#### **VAX Applications Migrations Program**

The goal is to convert/migrate all applications in production on the VAX into web-based applications on the Windows network.

#### **Automated Personnel Database System (APDBS)**

The new application only needs to allow reporting on history records previous to 2007 when DEP moved onto CORE. This will be accomplished by re-creating the necessary reports from the legacy system into a newer reporting service.

Current Phase: Post Implementation

Current Status: Green

Project Schedule: 11/13/2006 through 7/2/2009

**Risks or Issues:** Green status achieved for Testing Phase by Project Steering Committee's approval to extend milestone dates and provide committed business resources.

# DEPARTMENT OF INFORMATION TECHNOLOGY

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

- I Business Issues
- II BUSINESS REQUIREMENTS
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# **Environmental Protection, Department of**

#### **VAX Applications Migration Program**

The goal is to convert/migrate all applications in production on the VAX into web-based applications on the Windows network.

#### Vehicle Tracking Project - Rel 1: Vehicles & Equipment

The 3 releases for this project pertain to the 3 original applications which will merge into one release.

Current Phase: Construction

Current Status: Closed – Project Cancelled Project Schedule: 1/9/2008 through 7/30/2009

**Note:** This project was cancelled after executive review of DEP's Project Portfolio. It was determined that other projects should take priority. Staff assigned to this project were reallocated to higher priority projects.

# **Environmental Protection, Department of**

#### **CT-ECO Project**

The goal of CT\_ECO is to design, develop, and implement a web-based application designed to share environmental and natural resource information with local, state, federal agencies and the public. DEP, the University of Connecticut's Center for Land Use Education and Research (CLEAR) and the Natural Resource Conservation Service (NRCS) will collaborate to develop the CT ECO website and associated training.

Current Phase: Implementation

Current Status: Green

Project Schedule: 12/1/2007 through 7/14/2009

**Note:** Project delivery dates have been changed. Project Steering Committee has approved extending milestone dates after evaluating and prioritizing all technology

projects within the agency.

#### **Environmental Protection, Department of**

#### FileNet P8 Document Management and Electronic Forms Project

Implement Filenet P8 Document Management, Workflow processing and Electronic Forms software and hardware environment.

Current Phase: Closed - Project Complete

Current Status: Green

Project Schedule: 4/1/2007 through 6/26/2009

# Technology Projects Report – July 2009

# Information Technology, Department of

#### **Exchange System & Rollouts Program**

To standardize all State agencies on the enterprise-level Microsoft Exchange and Active Directory as the mail, calendaring and directory application.

#### **Exchange 2007 Upgrade Project**

Upgrade of the State-standard Microsoft Enterprise Exchange Environment to the 2007 version

Current Phase: Construction Current Status: Green

Project Schedule: 9/18/2008 through 12/30/2009

Note: Project delivery dates have been changed and approved by the Project Steering

Committee to accommodate a change to the deployment rollout strategy.

# Information Technology, Department of

#### **IT Service Management Program**

To provide value to DOIT's customers by improving the quality, efficiency and effectiveness of services delivered to them by standardizing and optimizing service support and service delivery processes across the organization.

#### ITSM Program Project #8 Release Management Project

To develop and pilot a release management strategy to ensure that software/ hardware changes will not adversely impact the production environment and that all changes are traceable and secure.

Current Phase: Design Current Status: Red

Project Schedule: 1/1/2009 through 8/14/2009

Risks or Issues: Red status is attributed to the Project Manager and subject matter

expert retirement. Replacement resources have not been identified.

# Information Technology, Department of

#### **Mail Archive Program**

The Email Archive program is comprised of two projects. Project # 1 encompasses the deployment of the Email archive infrastructure and Project # 2 encompasses the archive email discovery access, retention policies, and archiving of old emails.

#### Mail Archive - Project #2 - Archive eMail & FOI/Agency Access

Project to archive old mail and documents sent through the email system and to have them available for historic retrieval or FOI requests.

Current Phase: Testing Current Status: Red

Project Schedule: 6/2/2008 through 9/11/2009

**Risks or Issues:** The testing phase has disclosed a communication problem between servers that prevents the State email system from securing and storing a "vault" record of an email. The "vault" email provides critical accountability for all emails sent and received by the State.

# DEPARTMENT OF INFORMATION TECHNOLOGY TECHNOLOGY PROJECTS REPORT – JULY 2009

	STATU	s	PHASE	START	END	Jan 2009	Feb 2009	Mar 2009	Apr 2009	May 2009	Jun 2009	Jul 2009	Aug 2009	Sep 2009	0 et 2009	Nov 2009	Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010	Jun 2010
formation Technology, Department of																							
8e6 Internet Filtering		VI	05/15/07	07/15/09				W.				VII											
Anti-Virus Server Refresh and Application Upgrade		VII	09/15/08	06/15/09			\		V	) vi	d .	С	OMPLE	TE									
DEMHS Governor's Emergency Operations Cente - GIS Sys	er en	VI	12/31/04	07/30/09			-V					> 12	•										
Desktop Management Software Implementation		II	07/01/07	07/24/09			11					v I											
DSF Portal Replacement		٧	06/27/05	01/01/10			п	>		>		>		VI			) ¥						
McAfee File-Folder Encryption		III	02/25/09	02/26/10					$\rangle$	i	11	N				٧			VII .				

#### **PHASES**

- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### **STATUS**

V TESTING

VI IMPLEMENTATION

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

# Information Technology, Department of

#### **8e6 Internet Filtering**

To improve reliability and security within the Enterprise Internet Filtering Infrastructure while providing customers with the tools necessary to monitor and manage access to the internet. The tool will assist with enforcement of the Acceptable Use Policy and protect the State network from various security threats

Current Phase: Implementation

Current Status: Green

Project Schedule: 5/15/2007 through 7/15/2009

# Information Technology, Department of

#### Anti-Virus Server Refresh and Application Upgrade

Desktop Antivirus Server Refresh and Application Upgrade

Current Phase: Post Implementation
Current Status: Closed - Project Complete
Project Schedule: 9/15/2008 through 6/15/2009

## Information Technology, Department of

# DEMHS Governor's Emergency Operations Center - GIS System - Installed at Armory/EOC - Production

This project introduces Global Information Storage (GIS) functionality for emergency management programs used by State, Local, Federal Government, and identified non-governmental organizations and agencies which assist or support response and recovery activities at the State Emergency Operations Center.

Current Phase: Implementation

Current Status: Green

Project Schedule: 12/31/2004 through 7/30/2009

# Technology Projects Report – July 2009

# Information Technology, Department of

#### **Desktop Management Software Implementation**

Installation of software in order to centrally manage desktops for DOIT and DOIT customers of desktop services.

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 7/1/2007 through 7/24/2009

**Risks or Issues**: Funding questions have impacted the project. The Project Steering Committee is assessing the current budget to determine whether a "go" or

"cancel" decision is appropriate for the project.

#### Information Technology, Department of

#### **DSF Portal Replacement (Web Content Management System Replacement)**

Upgrade of the DSF Portal Software. DSF is the state's web content management system with over 90% of the Executive Branch websites hosted in the system.

Current Phase: Testing
Current Status: Green

Project Schedule: 6/27/2005 through 1/1/2010

## Information Technology, Department of

## McAfee File-Folder Encryption

Project will demonstrate compliance with new federal and state requirements to safeguard data that is removed from a work site, while mitigating the risk of unintended exposure of confidential and sensitive data on portable media and file shares.

Current Phase: Design Current Status: Red

Project Schedule: 2/25/2009 through 2/26/2010

**Risks or Issues:** Ten state agencies are engaged in this project and with recent retirements, many of the participating agencies have fallen behind schedule.

# DEPARTMENT OF INFORMATION TECHNOLOGY TECHNOLOGY PROJECTS REPORT – JULY 2009

	STATUS	PHASE	START	END	Jan 2009	Feb 2009	Mar 2009	Apr 2009	May 2009	Jun 2009	Jul 2009	Aug 2009	Sep 2009	0ct 2009	Nov 2009	Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010	Jun 2010
Information Technology, Department of																						
System Development Methodology (SDM)	Lite	VII	09/11/08	04/11/09	>	N	v)	<b>)</b> 11			CON	IPLETE										
Work Intake		VI	01/02/09	07/20/09		I.	$\rangle$	\rightarrow \right	N )	) v	) i											
Insurance, Department of																						
Connecticut Regulatory Information Syste	m (CRIS) Progra	m																				
Financial Division Project		I	07/01/09	06/30/10									-1	$\rangle$	1		>	IV	$\rangle$	V	\ u	
Online Complaint Submission		IV	12/10/08	09/04/09		$\rangle$	•		N		٧	$\left  \begin{array}{c} y \\ 1 \end{array} \right  \left  \begin{array}{c} 3 \\ 1 \end{array} \right $										
Online License Renewals		1	07/01/09	01/31/10								) 1	) II	) N	y )	N AI	VII .					
Labor, Department of																						
DOL Modernization Program Direct Deposit/Debit Cards and Digital Recording for Appeal	s	II	01/01/05	02/01/11			•	ï								) 1				N		

#### **PHASES**

- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### **STATUS**

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# Information Technology, Department of

#### System Development Methodology (SDM) Lite

SDM Lite project will develop a condensed version of DOIT's SDM standard version to provide a methodology for smaller, less complex technology projects.

Current Phase: Post Implementation
Current Status: Closed - Project Complete
Project Schedule: 9/11/2008 through 4/11/2009

## Information Technology, Department of

#### Work Intake

This project will identify existing work-intake mechanisms and then assess potential changes to work intake and work flow that improve leaderships ability to capture, organize, prioritize and generate reports on all incoming work.

Current Phase: Implementation

Current Status: Green

Project Schedule: 1/2/2009 through 7/20/2009

# Insurance, Department of

## Connecticut Regulatory Information System (CRIS) Program

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

#### **Financial Division Project**

To automate the data and business processes of the Financial Analysis and Compliance Division.

Current Phase: Business Issue

Current Status: Green

Project Schedule: 7/1/2009 through 6/30/2010

# Technology Projects Report – July 2009

# **Insurance, Department of**

#### Connecticut Regulatory Information System (CRIS) Program

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

#### **Online Complaint Submission Project**

Create capability to file a complaint online with the Insurance Department

Current Phase: Construction
Current Status: Yellow

Project Schedule: 2/10/2008 through 9/4/2009

Risks or Issues: Construction phase end date will likely be missed as unit testing is

not complete due to resource conflicts.

### **Insurance, Department of**

#### Connecticut Regulatory Information System (CRIS) Program

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical.

#### **Online License Renewals Project**

Create capability to renew Insurance licenses online

Current Phase: Business Issue

Current Status: Green

Project Schedule: 7/1/2009 through 1/31/2010

# Labor, Department of

## **DOL Modernization Program**

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency. Three projects in the Business Issue Phase are designed to increase capacity and deliver value-added services, Internet Application Redesign, Call Center Virtualization and Data Conversion.

# **Direct Deposit/Debit Cards and Digital Recording for Appeals**

Direct deposit and debit cards will provide electronic benefit payments. Digital Recordings will eliminate analog and tape records.

Current Phase: Business Requirements

Current Status: Yellow

Project Schedule: 1/1/2005 through 2/1/2011

Risks or Issues: Yellow status is attributed to procurement delays and lengthy

contract negotiations.

# DEPARTMENT OF INFORMATION TECHNOLOGY TECHNOLOGY PROJECTS REPORT – JULY 2009

	STATUS	PHASE	START	END	Jan 2009	Feb 2009	Mar 2009	Apr 2009	May 2009	Jun 2009	Jul 2009	Aug 2009	Sep 2009	0 ct 2009	Nov 2009	Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010	Jun 2010
lental Health and Addiction Services, Dep	artment of																					
BHIS Migration		III	04/01/08	07/15/10		ï	$\rangle$									N			٧			М
DMHAS Data Performance - DDaP		III	01/05/09	07/15/10		$\rangle$	1		$\rangle$		ı				-1	IV			<b>&gt;</b> v	$\rangle$	*	
lotor Vehicles, Department of																						
CT DMV Enterprise Modernization - CIVLS		II	04/05/07	12/31/13		À		<b>)</b>										Ш				
olicy and Management, Office of																						
CIDRIS (CT Impaired Driving Records Information Systems)		IV	12/19/05	02/26/10				W			<u> </u>	٧	$\rangle$	VI	*		1	1				
Offender Based Tracking System (OBTS)		VII	01/09/09	05/15/09		1		• >		1	N	>	¥		CO	MPLET	Έ					
State Agency Energy Database (BEES)		III	08/08/08	09/30/10			M.				<b>)</b>								IV.		$  \rangle$	٧

#### **PHASES**

- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### **STATUS**

V TESTING

VI IMPLEMENTATION

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT RED: PROJECT CRITICAL MILESTONE WILL BE MISSED. OVERALL PROJECT IS IN JEOPARDY

# Mental Health and Addiction Services, Department of

#### **BHIS Migration**

The goal of the department's BHIS Replacement project is to convert the current DMHAS Behavioral Health Information System (BHIS) to its vendor's (Netsmart Technology) newer supported technology, Avatar.

Current Phase: Design Current Status: Green

Project Schedule: 4/1/2008 through 7/15/2010

### Mental Health and Addiction Services, Department of

#### **DMHAS Data Performance -DDaP**

Migration of DMHAS Provider Access System (DPAS) from old, unsupported technology to current technology.

Current Phase: Design Current Status: Green

Project Schedule: 1/5/2009 through 7/15/2010

# Motor Vehicles, Department of

#### **CT DMV Enterprise Modernization - CIVLS**

Enterprise Modernization (Modernize Core Business Systems) and to help realize the agency's strategic vision to become a "21st century DMV".

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 4/5/2007 through 12/31/2013

Risks or Issues: Red status attributed to extended contract negotiations with

proposed vendor.

# TECHNOLOGY PROJECTS REPORT - JULY 2009

#### Policy and Management, Office of

#### **CIDRIS (CT Impaired Driving Records Information Systems)**

Provide a clearinghouse for "Operating Under the Influence" law enforcement activity. Automation will streamline data collection and paperwork and allow for the electronic delivery of documents and data to the Department of Motor Vehicles (DMV) the Connecticut Superior Court (Judicial).

Current Phase: Construction

Current Status: Yellow

Project Schedule: 12/19/2005 through 2/26/2010

Risks or Issues: The project is in the midst of several risks, transitions, and critical

path deadlines in jeopardy of being missed.

# Policy and Management, Office of

#### Offender Based Tracking System (OBTS)

Performance Remediation of the OBTS system to provide more timely information to law enforcement.

Current Phase: Post Implementation
Current Status: Closed – Project Complete
Project Schedule: 1/9/2009 through 5/15/2009

**Risks or Issues**: Project Steering Committee approved to freeze new development for this project and accept the existing Offender Based Tracking System "as is" with defects to be corrected in the "warranty" period. Future enhancements will be addressed by the CJIS Blueprint Project.

# Policy and Management, Office of

#### State Agency Energy Database (BEES)

To develop an integrated energy information database that encompasses energy usage and cost at State facilities.

Current Phase: Design Current Status: Green

Project Schedule: 8/8/2008 through 9/30/2010

# DEPARTMENT OF INFORMATION TECHNOL

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

- **BUSINESS ISSUES**
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### **STATUS**

**TESTING** 

**IMPLEMENTATION** 

VII POST IMPLEMENTATION

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#### Public Health, Department of

#### **DPH Hosting Migration**

Migration of DPH applications currently hosted on an Oracle platform at DOIT to a Windows-Java based/SQL platform.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 9/12/2008 through 1/31/2010

**Risks or Issues:** Green status achieved for the Business Requirements phase by the Project Steering Committee approval for extending milestone dates to assign a new

Technology Manger.

# Public Health, Department of

#### **Electronic Vital Records System (EVRRS)**

A web-based system that will facilitate more timely and efficient reporting of vital events & allow compliance with several critical federal mandates.

Current Phase: Design Current Status: Green

Project Schedule: 11/25/2008 through 6/22/2010

**Risks or Issues:** The project has been extended an additional month as the deployment strategy performed during the design phase reveled additional time will be needed to complete a phased deployment of the application.

# Public Health, Department of

#### **EPHT Data Reporting**

Environmental Public Health Tracking Network. Web portal for data sharing and reporting.

Current Phase: Construction

Current Status: Red

Project Schedule: 1/2/2006 through 5/1/2009

**Risks or Issues:** The inability to scheduled team meetings, establish installation task assignments, and determine an install time frame caused a slip in the schedule. The team has since started meeting and the installation tasks have been assigned and a tentative install time frame has been agreed upon.

# Technology Projects Report – July 2009

#### **Public Health, Department of**

#### Maven Project - Rel 1: Health Alert Network

This will replace the current HAN secure website that is on an outdated platform, and integrate this with the Maven project.

Current Phase: Post Implementation

Current Status: Green

Project Schedule: 1/1/2007 through 7/23/2009

**Risks or Issues:** The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources. Green status achieved for design phase by Project Steering Committee approval for reallocation of resource upon completion of Swine Influenza Outbreak workload.

#### Public Health, Department of

#### Maven Project - Rel 2: Adult and Childhood Lead Surveillance

Replaces unsupported system and updates to meet new state and federal mandates for lead poisoning surveillance and environmental tracking. Surveillance for lead poisoning and case/environmental exposure tracking

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 2/22/2010

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# Public Health, Department of

# Maven Project - Rel 3: Lyme Disease Surveillance

Surveillance and follow up for Lyme disease reports

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 9/9/2009

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# DEPARTMENT OF INFORMATION TECHNOLOGY

TECHNOLOGY PROJECTS REPORT — July 2009



#### **PHASES**

- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

#### STATUS

TESTING

IMPLEMENTATION

VII POST IMPLEMENTATION

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# **Public Health, Department of**

#### Maven Project - Rel 4: Newborn Screening

Follow up of tests on newborns for hearing and birth defects and laboratory testing for metabolic and genetic disorders. Newborn Screening is comprised of the Early Hearing Detection and Intervention and Birth Defect Tracking as well as the new Laboratory Tracking and Screening.

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 1/5/2010

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# Public Health, Department of

#### **Maven Project - Rel 5: Tuberculosis Control**

Surveillance and case management of Tuberculosis cases, including treatment and follow-up.

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 2/22/2010

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# Public Health, Department of

# Maven Project - Rel 6: Vulnerable Populations

Aggregate reporting to Local Health Departments of special needs populations for emergency management

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 11/10/2009

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# TECHNOLOGY PROJECTS REPORT - JULY 2009

#### **Public Health, Department of**

#### Maven Project - Rel 7: Foodborne Illness Active Surveillance (FoodNet)

FoodNet is one of several special projects funded by CDC in Connecticut under the Emerging Infections Program. CT is one of only 11 states in the US funded for this. FoodNet is active statewide surveillance and follow up of enteric diseases and possible sources of foodborne illness.

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 3/9/2010

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

#### Public Health, Department of

# Maven Project - Rel 8: Private Well Tracking Surveillance of Private Well laboratory results

Current Phase: Design Current Status: Green

Project Schedule: 10/31/2007 through 12/10/2009

**Risks or Issues:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# Public Health, Department of

#### Maven Project - Rel 9: Radon Surveillance

Surveillance of Radon test results

Current Phase: Construction Current Status: Green

Project Schedule: 10/31/2007 through 12/10/2009

**Note:** The delivery dates for this project have been extended. The Project Steering Committee approved milestone date changes to support funding allocations, portfolio prioritization and limited resources.

# DEPARTMENT OF INFORMATION TECHNOLO

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

- I Business Issues
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# Public Health, Department of

#### On Line Licensing System

The purpose of the project is to provide on-line application processing and license renewal functionality for physicians, dentists, and nurses.

Current Phase: Testing Current Status: Red

Project Schedule: 10/6/2007 through 8/11/2009

**Risks or Issues:** Testing uncovered a discrepancy between the requirements and application construction. The risk was not acceptable to move to production prior to reconfiguration. Changes were made and tested which delayed the production launch to the internet. The internal portion of the application was not impacted and was launched on time.

# Public Health, Department of

#### Public Health Information Network (PHIN) Messaging System

To provide a health data delivery system that meets federal security requirements.

Current Phase: Construction
Current Status: Green

Project Schedule: 7/3/2006 through 12/31/2009

Risks or Issues: Original project schedule dates were missed. Project team meetings

were held and new project dates were reviewed and extended.

# Public Health, Department of

# Safe Drinking Water Information System (SDWIS)

Implement a new web-based software provided by the (EPA).

Current Phase: Post Implementation

Current Status: Green

Project Schedule: 12/4/2007 through 7/14/2009

**Risks or Issues**: The time allocated for IT resource was exhausted during the testing phase, resulted in a "no-go" decision until the resource issue was addressed. The Technology Manager has addressed the issue and presented new timelines to the PSC who approved extension of delivery dates.

# TECHNOLOGY PROJECTS REPORT - July 2009

# Public Safety, Department of

#### 911 Service Program

Emergency 911 Service for the State of CT

#### **Connecticut E911 Call Handling Platform Project**

Design, construction, testing and implementation of a modern Public Safety Data Network (PSDN) which will integrate police, fire, EMS and homeland security data networks. It will serve as the new E911 call handling platform for Connecticut and will include enhanced disaster recovery and business continuity processes.

Current Phase: Business Issues

Current Status: Green

Project Schedule: 6/13/2009 through 8/29/2011

### Public Safety, Department of

#### 911 Service Program

Emergency 911 Service for the State of CT

#### Connecticut Public Safety Services Data Network (CPSSDN) Project

To provide enhanced interoperability between agencies while simultaneously addressing current bandwidth and connectivity concerns, The CPSSDN will also accommodate anticipated growth while greatly reducing the need for multiple stand alone networks and systems.

Current Phase: Design Current Status: Green

Project Schedule: 1/2/2005 through 12/3/2010

# Public Safety, Department of

#### Collect V2

COLLECT V2 will modernize COLLECT to improve the State Police application and provide functionality such as Wanted Persons, Stolen Vehicles, Missing Persons, Supervised Persons, & License Plates, Sex Offender Registry

Current Phase: Design Current Status: Green

Project Schedule: 4/1/2008 through 8/30/2013

**Note:** The Collect V2 project was has extended the delivery date after the Business Requirements phase to give DPS time to acquire funding and to provide time for the project team to be trained in the new technologies.

# DEPARTMENT OF INFORMATION TECHNOLOGY TECHNOLOGY PROJECTS REPORT – JULY 2009

STATUS	PHASE	START	END	Jan 2009	Feb 2009	Mar 2009	Apr 2009	May 2009	Jun 2009	Jul 2009	Aug 2009	Sep 2009	0ct 2009	Nov 2009	Dec 2009	Jan 2010	Feb 2010	Mar 2010	Apr 2010	May 2010	Jun 2010
Public Safety, Department of																					
DPS Distributed Infrastructure Upgrades (Acad.)	VII	10/01/08	02/27/09	$\rangle$		CON	IPLETE														
Forensic and Toxicology Laboratory LIMS  Database Consolidation	1	03/01/09	03/01/10								CANC	ELLED									
Sex Offender Registry Replacement Project	III	05/01/08	08/10/09	1					N	v)}	¥ 1 1										
Public Works, Department of  Web Based Project Tracking (Prolog)	VII	11/14/07	04/30/09			· >	1	COMF	PLETE												
Revenue Services, Department of	_																				
Data Loss Prevention	V	09/01/07	12/31/09				<b>/</b> *	//	<i>)</i>	T.		VI /		VII							
FedState Modernized eFile Program – MeF	II II	10/08/07	08/31/10					1		111	>		N				V			Ŋ	



# **Public Safety, Department of**

#### **DPS Distributed Infrastructure Upgrade (Academy)**

Upgrading Training Academy LAN and WAN

Current Phase: Post Implementation
Current Status: Closed – Project Complete
Project Schedule: 10/01/08 through 2/27/2009

#### Public Safety, Department of

#### Forensic and Toxicology Laboratory LIMS Database Consolidation

Consolidate the Forensic and Toxicology LIMS databases upon the physical relocation of Toxicology unit from Hartford to Meriden. Server for the Toxicology Lab is being purchased, to be integrated into merged system

Current Phase: Business Issues

Current Status: Closed - Project Cancelled Project Schedule: 3/1/2009 through 3/1/2010

**Note:** This project has been cancelled as the required resource are not available to complete the data migration. Should the needed recourses become available, the project will be reinstated.

# Public Safety, Department of

# Sex Offender Registry Replacement Project

To procure and implement a commercial-off-the-shelf (COTS) Sex Offender Notification and Registry application.

Current Phase: Design Current Status: Red

Project Schedule: 5/1/2008 through 8/10/2009

**Risks or Issues:** Red status attributed to delays in contract negotiations. Reasons include revisions to the standard language in the master agreement, Connecticut's anti-discrimination statute and the requirement for DOIT to review and approve sub-contractors and the legal agreement between them.

# Technology Projects Report – July 2009

#### **Public Works, Department of**

#### Web Based Project Tracking (Prolog)

Implement a web-based project tracking application to assist the Project Management Teams, the Administration, and Client Agencies in tracking the progress, costs and outcomes of design and construction projects.

Current Phase: Post Implementation
Current Status: Closed - Project Complete
Project Schedule: 11/14/2007 through 4/30/2009

# **Revenue Services, Department of**

#### **Data Loss Prevention**

Implementation of a Data Loss Prevention software system to monitor and control the movement of DRS confidential data.

Current Phase: Testing Current Status: Green

Project Schedule: 9/1/2007 through 12/31/2009

# Revenue Services, Department of

# FedState Modernized eFile Program - MeF

IRS initiative to replace legacy eFile applications with state-of-the art hardware and software technologies. This is an IRS mandate.

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 10/8/2007 through 8/31/2010

**Risks or Issues:** The RPF process is taking longer than anticipated. Currently, the team is reviewing vendor RPFs.

# DEPARTMENT OF INFORMATION TECHNOL

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

- BUSINESS ISSUES
- II BUSINESS REQUIREMENTS
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#### **STATUS**

TESTING

**IMPLEMENTATION** 

VII POST IMPLEMENTATION

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RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

# Social Services, Department of

BRS Wang System Conversion Rel 1: Demographic, Case

To replace the legacy Wang System for Case Management.

Current Phase: Post Implementation

Current Status: Green

Project Schedule: 1/19/2008 through 7/31/2009

## Social Services, Department of

**BRS Wang System Conversion Rel 2: Form Letters** 

To replace the legacy Wang System for Case Management.

Current Phase: Testing
Current Status: Red

Project Schedule: 1/19/2008 through 7/31/2009

**Risks or Issues**: Contracting company missed delivery dates. DSS's legal team is currently amending the contract that requires the vendor to meet specific milestones on specified dates.

# Social Services, Department of

**BRS Wang System Conversion Rel 3: VR Core Process** 

To replace the legacy Wang System for Case Management.

Current Phase: Testing
Current Status: Red

Project Schedule: 1/19/2008 through 6/30/2009

**Risks or Issues**: Contracting company missed delivery dates. DSS's legal team is currently amending the contract that requires the vendor to meet specific milestones on specified dates.

# TECHNOLOGY PROJECTS REPORT - JULY 2009

# **Social Services, Department of**

**BRS Wang System Conversion Rel 4: Fiscal** 

To replace the legacy Wang System for Case Management.

Current Phase: Testing
Current Status: Red

Project Schedule: 1/19/2008 through 6/30/2009

**Risks or Issues**: Contracting company missed delivery dates. DSS's legal team is currently amending the contract that requires the vendor to meet

specific milestones on specified dates.

### Social Services, Department of

BRS Wang System Conversion Rel 5: S.S. Reimb, Benefits Counseling, Assistive Technology, and misc.

To replace the legacy Wang System for Case Management.

Current Phase: Construction

Current Status: Red

Project Schedule: 1/19/2008 through 6/30/2009

**Risks or Issues**: Contracting company missed delivery dates. DSS's legal team is currently amending the contract that requires the vendor to meet specific milestones

on specified dates.

# Social Services, Department of

# **DataWarehouse Medicaid Decision Support System**

To increase revenues, constrain costs, streamline, and decentralize program reporting by adding functionality that will enhance the ability to monitor the effectiveness of various business processes.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 4/1/2008 through 4/15/2010

# DEPARTMENT OF INFORMATION TECHNOLO

TECHNOLOGY PROJECTS REPORT — JULY 2009



#### **PHASES**

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# Social Services, Department of

#### DSS Modernization of CLIENT Services Delivery (MCSD)

The CT Modernization of Client Service Delivery Project is to include an online web-based application, an Integrated Document Management System and an Integrated Voice Response System.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 9/2/2008 through 2/15/2011

**Note**: The project time lines have been extended due to the mandatory

federal 60 day review period for RFP's which was not scheduled in the initial plan.

# **Transportation, Department of**

#### **DOT Technology Lifecycle**

Keep technology infrastructure such us Servers, Data and Voice Communication Equipment, Personal Computers and laptops and Operating Systems up to date and under manufacturer warranty and support.

Current Phase: Testing/Implementation

Current Status: Green

Project Schedule: 1/1/2005 through 12/30/2009

# **Transportation, Department of**

# **Engineering Content Management System (ECMS)**

To develop and implement an Engineering Content Management System (ECMS) to achieve improvements in engineering project quality, delivery, data organization, and collaboration. To use technology to document the benchmarks between existing and proposed engineering business processes.

Current Phase: Design Current Status: Green

Project Schedule: 1/2/2008 through 5/7/2010

**Note:** The Project Steering Committee approved extending milestone dates to support an additional Proof of Concept for a third party vendor hosting of solution due to insufficient IT technical resources.

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TECHNOLOGY PROJECTS REPORT - JULY 2009